


GROUP RATES AND POLICIES
From September 1, 2011 to March 31, 2013

	Museum of Civilization	War Museum	IMAX 2D/3D	Museum of Civilization + War Museum	One Museum + IMAX 2D/3D	IMAX 2D/3D + IMAX 2D/3D	Museum of Civilization + War Museum + IMAX 2D/3D
	Adults/Seniors	\$8	\$8	\$9	\$13	\$14	\$15
Students/Children	\$5	\$5	\$6	\$9	\$10	\$10	\$13
FITs (18 +)	\$8	\$8	n/a	\$13	n/a	n/a	n/a
FITs (3 - 17)	\$5	\$5	n/a	\$9	n/a	n/a	n/a

- The group and FIT rates apply to groups of 20 people or more.
- Free admission for children under the age of three.
- When you buy a combination including activities at the Canadian Museum of Civilization and the Canadian War Museum, the tickets are valid for three consecutive days—starting on the day of the first visit.
- Each combination of experiences applies to a single group. They cannot be separated and are non-transferable.
- For FITs, admission to the IMAX Theatre is not available.
- Admission to all special exhibitions is included in general admission to Museums.
- Admission fees are subject to change. All taxes are included.

BOOKINGS

- Please contact the Call Centre:
Telephone: 819 776-7014
Toll-free number: 1 800 555-5621 (within North America)
Fax: 819 776-8279
E-mail: call_center@civilization.ca
- Information required at the time of booking: date, time of visit, number of participants, name of group, mailing address, telephone and fax numbers, credit card number and expiry date.
- We recommend booking at least three weeks prior to the visit.
- The booking contract must be signed within five business days.
- A minimum of 50 people is required for IMAX film presentations outside of the regular IMAX schedule.
- The Canadian Children's Museum can be very busy, therefore, it is highly recommended to reserve a time slot. If attendance is high, groups without a reservation may not be permitted access. We require that adult group leaders remain with children at all times.

CHANGES AND CANCELLATIONS

- There is no charge for cancellations due to transportation issues related to inclement weather.
- The Museums must be informed in writing of changes or cancellations, at least **14 days** prior to your visit. Otherwise, the total cost of the booking will be charged to the credit card provided when the booking was made.

PAYMENT

- Payment may be made in cash, by credit card (Visa, MasterCard or Amex), by traveller's cheque, or by cheque made payable to the Canadian Museum of Civilization Corporation (please indicate the reservation number on the cheque).

IMAX THEATRE LONG FEATURE – ADMISSION FEE

- Cost: \$3/person premium will be added to the IMAX regular admission fee for a feature-length film. Prices may vary for special -featured films.

CHAPERONES (OBLIGATORY RATIO)

Canadian Museum of Civilization and Canadian War Museum

- 1 adult for every 10 children/students

IMAX Theatre

- 1 adult for every 20 children/students

Canadian Children's Museum

- 1 adult for every 5 children/students

COMPLIMENTARY TICKETS

- Adults and seniors: One ticket for every 20 people
- Students and children: One ticket for every 20 people; additional chaperoning adults pay the student group rate

AUDIO TOURS—ENGLISH, FRENCH, GERMAN AND MANDARIN

- Audio tours of Canada Hall or First Peoples Hall (40 minutes each)
- Cost: \$3/audio tour (will be added to the admission fee)

GUIDED TOURS—ENGLISH OR FRENCH

- Cost: \$3/person/tour (will be added to the admission fee)
- Schedule: 9:00 a.m. (except Saturdays and Sundays), 10:30 a.m., 12:00 p.m., 1:00 p.m., 2:15 p.m. and 3:45 p.m.; also offered on Thursday evenings at 5:00 p.m. or 6:15 p.m.
- Schedule subject to change on weekends.

Canadian Museum of Civilization

- Duration: 60 to 75 minutes
- Grand Tour—visit the must-sees of the Museum or select one of the Museum's three permanent exhibition areas: Grand Hall, First Peoples Hall and Canada Hall.

Canadian War Museum

- Duration: 60 minutes
- Museum architecture and symbolism tour, or select one of the following five tours: Pre-Confederation Canada, The First World War, The Second World War, Peacekeeping & the Cold War and the Remembrance Tour.